Open Transport Quote Checklist

Enterprise Auto Transport | (239) 273-4649 | MC #774106 | USDOT #2273104

Print this before you call anyone. It is the same list our coordinators work from.

Open transport specifics

- [ ] Confirm ground clearance - under 4 inches usually needs enclosed or a liftgate
- [ ] Ask for top-load placement if you want to avoid fluid drip from the car above
- [ ] Expect road film and weather exposure; this is normal on open carriers
- [ ] $250,000 cargo coverage applies on our open carriers

Before you request a quote

- [ ] Exact pickup and delivery ZIP codes (not just city names)
- [ ] Year, make, model and trim of every vehicle
- [ ] Modifications: lift kits, oversized tires, roof racks, spoilers
- [ ] Running or non-running (inoperable) condition
- [ ] First available date and any hard delivery deadline
- [ ] Open or enclosed transport preference
- [ ] Residential access notes: gated community, HOA rules, low branches

Questions to ask every broker or carrier

- [ ] Is this an all-in price, or can it change after dispatch?
- [ ] What is the deposit amount, what does it cover, and when is the balance due?
- [ ] What is the carrier's cargo insurance limit for my transport type?
- [ ] Is the carrier's FMCSA authority active, and what is the MC number?
- [ ] How are vehicles secured - soft-tie straps or frame hooks and chains?
- [ ] What is the realistic pickup window for my lane, not the best case?
- [ ] Who do I call while the vehicle is in transit?

Red flags of a lowball quote

- [ ] A quote given without asking whether the vehicle runs
- [ ] A large deposit demanded or full payment upfront via Zelle or Venmo
- [ ] No DOT or MC number on the website
- [ ] Pressure to book today
- [ ] Refusal to tell you the broker fee
- [ ] Refusal to provide an insurance certificate

Preparing the vehicle for pickup

- [ ] Fuel tank at roughly one quarter

- [ ] Remove toll transponders and parking passes - we are not responsible for tolls or fees incurred in transit
- [ ] Remove all loose interior items and personal belongings
- [ ] Wash the exterior so existing damage is visible
- [ ] Do not rely on photos taken days ahead - the photos that count are taken when the truck arrives
- [ ] Disable alarms and note any starting quirks in writing
- [ ] Fold in mirrors, retract or remove antennas
- [ ] Check for fluid leaks and top off tire pressure

At pickup: photos and the Bill of Lading

- [ ] Take your photos WHEN THE TRUCK ARRIVES, not before. Pictures taken days earlier cannot be proven and insurers do not accept them.
- [ ] Photograph the front, the back and both sides of your car, plus the roof, wheels, interior and odometer.
- [ ] Photograph the driver's truck, the side of the cab showing the DOT number, and the license plate.
- [ ] Ask the driver for his driver's license and photograph it. Confirm this is the carrier we assigned you.
- [ ] Walk around the car and inspect it with the driver before it is loaded.
- [ ] Getting a copy of the Bill of Lading is YOUR responsibility - at pickup AND at delivery.
- [ ] If the carrier says he will email the Bill of Lading, check your email and confirm it arrived before he leaves.
- [ ] If the carrier rushes you and hands you the clipboard to sign, that is a red flag and your signal to slow down.
- [ ] If there is damage and the driver says to sign and he will take care of it, do not take him at his word. Write the damage on the Bill of Lading and photograph it - that is your evidence.
- [ ] Sign only after the condition report matches what you see, and keep your copy.
- [ ] Take a video showing your car being loaded onto the truck
- [ ] Confirm every existing scratch, chip or dent is on the Bill of Lading
- [ ] Print two copies of the Bill of Lading in case the driver has none

At delivery

- [ ] Inspect in daylight at delivery before signing anything
- [ ] Note any new damage on the Bill of Lading before the driver leaves
- [ ] Take delivery photos matching your pickup photos
- [ ] Get your copy of the delivery Bill of Lading
- [ ] File any claim with the carrier, not with Enterprise - the carrier holds the cargo insurance
- [ ] Pay the carrier only per the agreed terms